Dear members,

Due to the health crisis linked to Covid-19, please find below the different cases for which you can make claims to the sports department:

- For monthly subscriptions taken out in October 2020: 100% reimbursement
- For quarterly subscriptions taken before September 15, 2020: 50% reimbursement
- For quarterly subscriptions taken after September 15, 2020: 100% reimbursement
- For quarterly subscriptions taken out in October 2020: 100% reimbursement
- For half-yearly subscriptions taken before September 15, 2020: 75% reimbursement
- For half-yearly subscriptions taken after September 15, 2020: 100% reimbursement
- For 2020-2021 annual subscriptions:
  - The price of the annual subscription is divided over 10 months, (from September 2020 to June 2021), the refund will be made on a pro rata basis, according to the number of months consumed during this period. Due to the government announcements and the recovery of sports 10% will be withheld for the month of June.
  - For annual subscriptions 2020-2021, taken before September 20, 2020: 10% will be withheld from the amount of your subscription refund.
  - For members who have benefited from an annual subscription 2020-2021 at the discounted rate of €100 (compensation compared to the subscription 2019/2020). Reimbursement will be made on the basis of a payment of €150.
  - The options will be reimbursed at 100%.
  - For any early departure from the CiuP we will consider that the months concerned will be refunded until the end of June.

Sales of a sport pack from 09/06/21 to 30/07/21: at the price of 25 euros

From 09/06/21 to 30/06/21: sports offer communicated in the flash info

From 01/07/21 to 30/07/21: access to tennis, swimming pool, fitness room and gymnasium (see the program on the website https://www.ciup.fr/service-sports/)

The annual refund requests will be processed only from the 15th of June.

Please send your request and the documents below to the following e-mail address: sports@ciup.fr

- Copy of the sports card
- Proof of residence at the Cité internationale
- RIB
- Proof of departure from the CiuP (for annual subscriptions)

The Sports Department