Dear members,

Due to the health crisis linked to Covid-19, please find below the different cases for which you can make claims to the sports department:
- For monthly subscriptions taken out in October 2020: 100% reimbursement
- For quarterly subscriptions taken before September 15, 2020: 50% reimbursement
- For quarterly subscriptions taken after September 15, 2020: 100% reimbursement
- For quarterly subscriptions taken out in October 2020: 100% reimbursement
- For half-yearly subscriptions taken before September 15, 2020: 75% reimbursement
- For half-yearly subscriptions taken after September 15, 2020: 100% reimbursement
- For 2020-2021 annual subscriptions:
  - The price of the annual subscription is divided over 10 months, (from September 2020 to June 2021), the refund will be made on a pro rata basis, according to the number of months consumed during this period.
  - For annual subscriptions 2020-2021, taken before September 20, 2020: 10% will be withheld from the amount of your subscription refund.
  - In the event of reopening of the sports facilities: 10% more per month will be withheld depending on the number of months you have consumed.
  - For members who have benefited from an annual subscription 2020-2021 at the discounted rate of €100 (compensation compared to the subscription 2019/2020). Reimbursement will be made on the basis of a payment of €150.
  - The options will be reimbursed at 100%.
  - For any early departure from the CiuP we will consider that the months concerned will be refunded until the end of June.

The annual refund requests will be processed only from the 15th of June.

You can continue to use your membership card for the practice of tennis which remains open according to government decisions and attend live sports sessions from Monday to Friday.

Please send your request and the documents below to the following e-mail address: sports@ciup.fr
- copy of the sports card
- proof of residence at the Cité internationale
- RIB
- Proof of departure from the CiuP (for annual subscriptions)

The Sports Department